

CODE OF CONDUCT IN CRIMINAL THREAT SITUATIONS

If anything suggests a crime or vandalism

1. Call the police, **emergency number 112**
2. **Wait** for the police to arrive
 - a. make notes of persons, vehicles, events,
 - b. do not go to the scene alone, alert people to help if necessary.
3. **Guide** police to the location if possible.

Do not act alone – the criminal may be armed!

Do not use force in this situation:

e.g. gun or a dog. It may be an exaggeration of emergency protection. But if you protect your life or your home peace and property, you are also entitled to use force if necessary.

Disturbing behavior

- Remember, that the person might be intoxicated.
- Act deliberately and calmly in the situation, and if possible, maintain eye contact with the person
- Always remember personal safety before material losses
- observe the characteristics and, if possible, call **112**

PREVENTION OF CRIME AND VANDALISM

- ✓ Check the functionality of building locks and door pumps periodically. If the doors do not close/lock, report any defects to the maintenance. Also ensure that deficiencies are corrected. Also periodically tour the common areas of the house and the parking lot. This reduces the opportunities for criminals to act.
- ✓ Make a note of the people who do not belong in the building: descriptions of persons, vehicles, etc.
- ✓ Try to organize with trusted residents and representatives of neighboring communities on-call / alarm organisation, so that you would be prepared to prevent a threatening situation in advance
- ✓ **Active action significantly prevents crime, reduce repair costs caused by vandalism as well as calm down the residential area.**

IF YOUR APARTMENT HAS BEEN BROKEN INTO

1. Alert the police immediately
2. Do not touch the traces left by the offender; fingerprints, footsteps
 1. Ask if your neighbour has any observations of the break-in
 1. Make a list of stolen property and provide the police with the details of your belongings
 1. After receiving a copy of the report from the police, submit it to your insurance company for compensation
3. **Security mark and photograph your valuables in advance.**